ECP Education Child Protection

What to do if your child has a negative 'online' experience...

If your child receives inappropriate contact 'online', whether it be via; messages, images or videos this can be extremely distressing for not only the child, but the rest of the family too.

The content of the communication could be inappropriate (sexualised or pornographic) or may be threatening or deemed as bullying.

How to respond if your child shares they have had a negative experience

Stay Calm & do not respond to any messages

Praise them for coming to talk to you

Reassure them they are not to blame

Listen to their account of what happened

'Block' the person/ people responsible

Keep any evidence (Screenshots)

## Reporting concerns and accessing information & support

We would encourage you to talk to your child about CEOP & promote them as the 'Internet Police' - they may well have heard about them before at school.

Take some time to visit 'thinkuknow' with your child & explore it together!

KIDSONLINEWORLD.COM

If you want more information about games/ 'apps' young people are currently using, then check out ECP's own website; www.kidsonlineworld.com

CEOP A National Crime Agency command
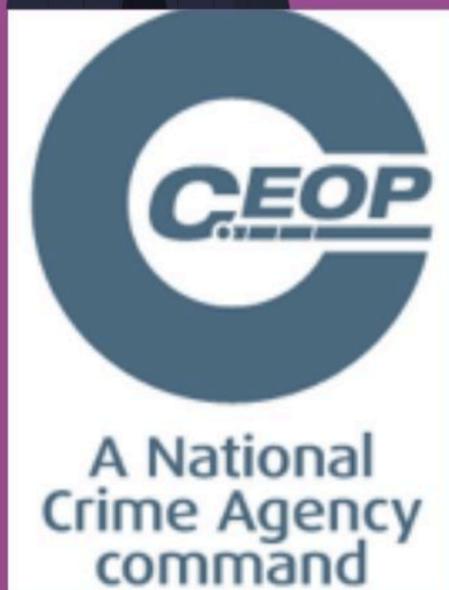
Child Exploitation and Online Protection Command (CEOP) are part of the UK National Crime Agency and are tasked with investigating child sex offenders, including those involved in the production, distribution and viewing of child abuse material, to the UK courts.

THINK U KNOW .co.uk

CEOP have their own website – thinkuknow.co.uk which has fantastic resources and support for children and young people of all ages.

REPORT ABUSE

On both CEOP's website and 'thinkuknow' there is also an option to report abuse or inappropriate contact directly. CEOP take all reports seriously and are there to support you and your child.

ChildLine 0800 1111

National organisations such as 'Childline' are also available to support young people who have suffered a negative experience online.

Before anything else, if you have concerns that a child has gone to meet someone or is at immediate risk - Report on 999